

## December 5, 2019

Dear Valued Clients,

We're pleased to share the exciting news that effective December 13, 2019 after 3:00 p.m. CT, we'll officially become FuturePlan by Ascensus, delivering the same dedicated expertise and outstanding client service under a new national brand. You'll soon see the FuturePlan name in all your interactions with us, replacing the 401k Plus name.

FuturePlan is a specialized business division of Ascensus, combining high-touch local TPA service with the unmatched strength and security of a leading national firm. As part of the nation's largest network of expert TPAs, we'll be able to provide an even wider range of specialized services, technology, security and expertise to all our valued partners.

Here are some of the changes you'll see:

• Logo: Our correspondence, reports, and websites will display the FuturePlan logo:



- **Email addresses:** As of December 13, 2019 after 3:00 p.m. CT, you'll see our email addresses change to the @futureplan.com domain. All phone numbers remain the same.
- **Invoices** will show our new logo starting in December 2019, while the process of remitting payments remains the same.
- Website: as of December 13, 2019 after 3:00 p.m. CT, our website will change from 401kplus.com to futureplan.com.

We will send you updates about any additional changes, however please be assured that your service team members and the level of service and responsiveness you've come to expect from us will remain the same or better. In the meantime, please feel free to reach out to me directly with any questions and visit <u>futureplan.com</u> to learn more about FuturePlan by Ascensus.

We greatly appreciate your loyalty and partnership and look forward to continuing to help you reach your retirement goals.

Sincerely,

401k Plus an Ascensus company